Responses to Pre-Bid Queries

RFP for
'Engagement of Service Provider for e- auctioning of Paddy'
RFP No: 4668 Date : 10.01.2025

Sl.	Ref.	Relevant Clause	Query / Request	RFP Clarification
1	Pg. 6, Cl. 2	The online bid is invited from prospective bidders to provide the e-auction platform, supply chain management services for paddy, empanelment of buyers, stock-analysis, assaying, mapping, online-bid management through auction, order tracking payment, payment processing on behalf CG MARKFED.	Request CG MARKFED to clarify on the highlighted point such as what is the meaning of supply chain management services for paddy, stock-analysis, assaying & mapping.	**Supply chain Management means End to end solution/service in paddy auction as per Scope of work, Stock analysis, assaying and mapping means to check the data (off-site) for any ambiguties/anomaly of the list of stacks/stock of different storage center provided by C.G Markfed**
2	Pg. 6, Cl. 3	The contract will be for a period of Two year from the date of the issuance of work order and extendable for one more year subject to approval and on sole discretion of CG MARKFED	Request CG MARKFED to confirm if the contract period is likely to be extended beyond (2+1) year	**No clarification required (as per tender document)**
3	Pg. 7, Cl. 6 (2)	Scan copy of NEFT/ BG / DD to be uploaded on CG e- Proc and Original hard copy to be submitted to CG MARKFED office on and before bid end date and time	Request you to please provide following details for Bank Guarantee as EMD. 1) Mobile No 2) Mail ID Also request you kindly extend the date for submission of hard copy by 7 days after bid submission in order to comply with the terms.	**Detail of bank and EMD/ the Bid Document Fee within the bid submission due date & time is as per page no 08 point no 08 of tender document**
4	Pg. 8, Cl. 6 (11)	e-Auction Platform must have following provision/ Services (Apart from other Basic requirement) 1- Advertisement of auction schedule 2- Registration of bidders/ applicant on portal 3- End to end evaluation of e auctioning 4- Finalization of successful bidders, approval of quantity 5- Generation of tax invoices 6- Issuance of release order 7- Stock Analysis and Mapping stock for auction 8- Maintenance of party wise ledger 9- Stack Marking and posting on online portal.Order Tracking and payment processing 10- Dashboard for live auction and MIS report for overall process for govt officer and CG Markfed.	Request CG MARKFED to clarify generation of tax invoices, stock analysis and stack marking.	**Taxation / tax invoice asper Central/Stae government applicable taxes Rule. stack analysis and stack marking as per serial no 01 of clarification (Stack number, varity of paady and gunny bags,location wil be provided by) C.G Markfed**
5	Pg. 10, Cl. 1 (iii)	Advertisement of auction schedule, including e-mail & SMS alerts to all the registered buyers.	We request CG MARKFED to confirm if any additional advertisement channels, apart from email and SMS, will be required. If newspaper advertisements are needed, kindly provide details regarding the language, size, and frequency of the advertisements. Please confirm the number of auctions expected to be conducted per month or year to help estimate the advertisement cost.	**Advertisement on News papers is to done by C.G Markfed. E-auction platform service provider has to inform paddy buyer through Website/portal, e-mail, SMS etc.**
6	Pg. 10, Cl. 1 (v)	Providing facilities for downloading documents by registered buyers &submission of bid proposal for e-auctioning	Request CG MARKFED to clarify on the point "submission of bid proposal for e-auctioning".	**Submission of bid proposal for e-auctioning means e-platform or portal for auction where paddy buyer can submit/upload their rate for the paddy**

7	Pg. 10, Cl. 2 (vii)	After completion of e-auctioning process, the bidder shall prepare a list of buyers in descending order (from highest bid to the lowest bid). Bid(s) will be accepted on the principle of Price and time.	The document mentions bids will be accepted based on "price and time" as well as "price, time, and quantity."	**After completion of e-auctioning process, the bidder shall prepare a list of buyers in descending order (from highest bid to the lowest bid). Bid(s) will be accepted on the principle of Price and time.**
		Bid(s) will be accepted on the principle of price, Time and Quantity.	Please confirm which specific principles will be applied during the evaluation process for bid acceptance.	
	Pg. 11, Cl. 2 (xiii)			
8	Pg. 10, Cl. 2 (iii)	Bidder will schedule e-auction on its portal for disposal of paddy on behalf of the authority as per the schedule and terms & conditions specified by CG MARKFED.The details of the auctions schedule will be provided by SFAC separately and will be uploaded on the website of the service provider.	Please confirm what is the meaning of SFAC, whether it is related to CG MARKFED or SFAC is a separate entity.	**The details of the auctions schedule will be provided by C.G Markfed separately and will be uploaded on the website of the service provider.**
9	Pg. 11, Cl. 2 (xvii)	The system shall provide various types of desired customized MIS reports.	Request CG MARKFED to elaborate what kind of reports are needed.	**Detail and format of reports will be provided by C.G Markfed**
10	Pg. 11, Annexure II, Point no 10	Brief Description of support service facilities	Request CG MARKFED to what details need to be provide in support service facilities.	**Setting up of call centre for the technical/functional support to the buyers for on-boarding/bidding functionalities/e-auction platform issue.**
11	Pg. 8, Cl. 6 (11 (9))	Stack Marking and posting on online portal.	Request CG MARKFED to confirm whether "stack", "stake" and "lot" are same and they mean the same in this tender or if they have different meanings. If different meanings , kindly elaborate the definitions for each of them.	**In this tender document lot/stake will be refered as Stack of paddy**
	Pg. 15, Cl. 1 (iv)	e-auction service provider should ensure the deposit of bid security 03% of individual lot/Stake Acquisition price from each auction participant.		
12		General Query	Kindly clarify whether the refund against short available quantity is to be routed through the service provider ?	Yes
13		General Query	Kindly clarify whether CGMARKFED requires the delivery format of paddy as per their template or the template of the service provider is also fine	**Delivery/Buyer order for lifting of paddy by H1 buyer will be issue by C.G Markfed**
14		General Query	what is the procedure in case of a single bid by a service provider? We understand that the tender would not be cancelled. Kindly clarify	**As per rule**
15		General Query	Can the service provider charge one-time yearly registration fee from the paddy bidders?	**While registering on the portal, bidder will not charge any additional fees from paddy buyer other than aution charges quoted percentage in price bid**
17		General Query	Request to clarify whether service provider is required to arrange a designated url for CGMARKFED auctions with logo etc ?	**No**
18		General Query	Request CG MARKFED to confirm the estimated total quantity of paddy available or expected to be sold by CGMARKFED against the tender in a particular financial year or the plan for FY26	**Estimated quantity of paddy available for e-auction - 30-40 lakhs Metric Tonnes**
19		General Query	Request CG MARKFED to confirm the auction process. Whether it will be simple forward auction or yankee auction?	**No clarification required (as per tender document)**
20		General Query	Request CG MARKFED to confirm what is the tax structure to be followed in this tender.	**As per serial no 04**

21	Point 5	Bidder must have experience of offering e-auctioning portal services to any Govt. entity involved in auctioning of Agri/Non-Timber Forest Produce	Bidder must have experience of offering e-auctioning/procurement portal services to any Central / State Govt. entity involved in auctioning of Agri/Non-Timber Forest Produce	**As per Tender Document**
22	Point 6	Bidder should have done e-auctioning of minimum 5,00,000 MT of cumulative volume of agri commodities through their online e-auction platform services in last 5 years from the date of issue of this tender.	Bidder should have done transaction of minimum 5,00,000 MT of cumulative volume of agri commodities through their online platform services in last 2 years from the date of issue of this tender.	**As per Tender Document**
23	Point 9	The Bidder should have minimum average annual turnover of at least INR 25 Cr in last three financial years (2021-22. 20222-23, 2023-24) which should be duly certified by the Auditor/ a firm of Chartered accountants. The bidder should have positive net worth, as on bid submission.	Service Provider is neither Buyer nor Seller. Service Provider is providing the platform, so financial background of the Service Provider could be irrelevant in this context. Performance Bank Guarantee is being taken by the MARKFED from the Service Provider.	**As per Tender Document**
24	Page 21 - Annexure VI - Pre Contract Integrity Pact	Annexure VI - Pre Contract Integrity Pact	Is the pre contract integrity pact required to be signed on non judicial stamp paper ? Please specify the value of the non judicial stamp paper.	**Pre contract integrity pact can also be on Company Letter head with seal and authorized signature**
25	Page 8 - Pre-Qualification and Technical Criteria - point no 11	E auctioning platform should have web enabled system and capable of performing these tasks (Affidavit to be submitted for the Compliance of point No 11, document to be submitted online)	Is the affidavit required to be submitted on non judicial stamp paper ? Please specify the value of the non judicial stamp paper	**Affidavit can also be on Company Letter head with seal and authorized signature**
26	Page 15 - Section IV - Point 1 - Special Contract Condition	There should not be any pre-qualification criteria for any interested paddy buyers to get register/ on-board on e-auction platform.	Need clarity on what this point means ? Does it mean that registration documents and fees should not be asked from the interested paddy buyers ? Please clarify	**While registering on the portal, bidder will not charge any additional fees from paddy buyer other than aution charges quoted percentage in price bid**